



Continuance of Business (COB) Solutions Suite COVID-19

As the current COVID-19 outbreak continues to impact our Global Community, your Combat team are ready to extend our Communications Solutions Suite (CSS) to support your “Continuance of Business” strategy.

The following Communications Solutions Suite is intended to enable a range of Small Office/Home Office capabilities for immediate deployment. Our team of technical experts are ready to support you as needed.

Work from Home



- Soft Phone
- Unlimited Long Distance Canada
- Call forward your main business phone line to a backup/DR phone number.
- Customize inbound call treatment. Select to ring on phone/s, Automated Attendant, option to transfer calls to reception or individuals (dial by extension number or transfer to cell phone)
- Choose to answer call on a desk phone, on your smart phone, tablet or laptop.
- Select your hours of operation, time of day, day of week.
- Direct Voice Messages to General Company Mailbox or Individual Voice Mail.
- Voice Mail to Email
- Unlimited Inbound Calling
- Unlimited Canada Wide Calling

Special Pricing:
\$9.95
Monthly Charge per Account

Small Office



Enhance your Work from Home package by adding:

- eFax (Inbound/Outbound)
- Add eFax service to your Work from Home package.
- eFax service includes inbound and outbound faxing.
- Receive your fax via email and upload your outbound fax document in GL eFax Portal

Special Pricing:
\$15.95
Monthly Charge per Account

Business as Usual



Enhance your Small Office package by adding:

- Audio Conferencing
- (Moderator Code/Participant Code)
- Add unlimited Canada/US Long Distance calling and Audio Conferencing service for all users to your Small Office Package for greater flexibility.

Special Pricing:
\$18.95
Monthly Charge per Account

Call Centre in a Box



- Cloud Contact Centre
- Agent Interface
- Supervisor Interface
- Voice Only Channel
- ACD Queueing
- Call Recording
- Call Reporting
 - Basic IVR

Special Pricing:
\$70.00
Monthly Charge per Account

Burstable SIP Trunking



- SIP Trunking including Canadian Long Distance \$16:00 per session plus \$1,75 per DID
- SIP Trunking including Canada and US Long Distance \$18.50 per session plus \$1.75 per DID

***Notes:**

Discounts are already applied to the monthly recurring subscription for a 90 day term or the duration of the current COVID-19 Pandemic.

Pricing shown excludes implementation fees and IP Desk Phones.

SBC is not included in the SIP Trunking Offer.

(Combat COVID-19 Pandemic Plan Program)

No Contract Required



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